## Action Taken Report by Grievance Cell

## Action for feedback from Teachers and students

- (1). The respondents who are not satisfied with the syllabi are advised to give their suggestions in detail to Board of studies of Kurukshetra University as KU is the syllabi designing authority.
- (2). The college always support & provide opportunities to staff members for enhancing their skills & Upgradation of their qualification such as giving permission for attending Orientation courses, refresher members were asked to attend online teaching module workshop organized by different institutions.
- (3). For the last few years the college is making continuous efforts for improving the ICT facilities for college staff. 10 smart classrooms were prepared in which smart boards were installed. New computer systems, printers /scanners and Broadband facilities are arranged time to time.
- (4). During session 2021-22 four new classrooms and one seminar hall are constructed out of funds received through RUSA grant. Renovation of administrative block, toilets and audio video lab was also done from this grant.
- (5). Books is readily available to students from college library and every year books are purchased out of the grant received from government for library.

## Action for Feedback of Alumni

- (1). The college runs activities such as NCC,NSS,Sports, Cultural activities and Red cross activities. Due to Covid 19 Situation since last one and half year the college could not organize these activities in offline/physical mode. But the college has organized the activities in online mode.
- (2). The college keeps on organizing classes for enhancing arithmetic and reasoning abilities of students. Software skill enhancement classes, workshop and seminars are also organized in the college to make students aware of latest market trends. Students are also encouraged to participate in various Job fair and campus placement activities. A tie-up with MEDHA NGO is arranged for skill development and placement of Students.
- (3).College canteen was situated in old building because old building was demolished including canteen area and in place of that new building is constructed out of RUSA grant & a new proposal is being prepared for constructing new canteen building.

Incharge Grievance cell

Principal

GCW Principal

Govt. College for Women Karnal